



## English Language Proficiency (ELP) ASSESSMENT

### BE CONFIDENT YOU HAVE THE RIGHT PEOPLE TALKING WITH YOUR CUSTOMERS

Language competence is a critical skill for most jobs, and especially for positions that require a high level of customer interaction. And it's more than simply knowing the language. Effective communication requires the ability to speak clearly, actively listen, and comprehend what the other person is saying to truly connect.

In five minutes or less, our English Language Proficiency (ELP) Assessment automatically assesses candidates' English language skills, including fluency, pronunciation, listening, and comprehension. Key benefits include:

- A fully automated assessment with instant access to proven, unbiased results
- Flexible format with customizable assessment content
- Powered by AI/machine-based scoring technology
- Deliverable on any smart device, 24/7

**Don't let poor language skills damage your customer experience.** The ELP Assessment is easy to combine with your current screening process or integrated with our award-winning Hire Confidence® Platform for a comprehensive, job-specific solution.

Contact us today for your FREE demo.

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